Unite in NatWest

Fighting for jobs, pay & conditions! @UniteInNatWest

More bad news for NatWest retail

More closures as branch manager regrade dispute continues

Bumper profits, millions to the former CEO whilst she sits at home and an unprecedented collective grievance on the way haven't deterred NatWest from closing more branches as part of a continuing programme of change with no fixed end date or end goal.



This brings the total number of branches closed to over 140 in 2023

When Unite were consulted it was a done deal: the bank hadn't yet had a response from Link (The ATM provider) to see if the local communities could survive these cuts, but they were expecting no challenges. This raises wider questions on how the bank listens to feedback - the recent branch manager fiasco could have been easily avoided had Unite been consulted or the Local Directors asked for their opinions.

Shockingly, one of the branches listed for the axe is Sauchiehall St in Glasgow - just weeks after regrading it to a flagship!

So much for opportunities for growth and development in those branches....

Visit our website to join today! Existing members should ensure their details are up to date.

rbsinfo@unitetheunion.org **0207 611 2993**

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Death by 1,000 Cuts

Our members deserve clarity on their roles and futures, not to have the permanent spectre of closures hanging over their heads year after year. We realise from the redundancy registers and the queries we receive that a lot of staff would rather take the money and face an uncertain job market, but we cannot condone NatWest's relentless pursuit of cost saving at a time of substantial profit and a cost-of-living nightmare.

The bank has a lot of available training to reskill our members, but many say they don't get the time to do it as the branches are understaffed.

We call on NatWest to pull together a concrete plan for what the branch network will look like, share it with our members and stick to it.





Unite has previously held NatWest to account in front of the Treasury Select Committee with one of our officers giving evidence as the bank denied that branch staff were targeted on moving branch customers to digital channels. They learned their lesson about large closure programmes and now take smaller frequent salami slices off the branch network instead of a transparent project with clear goals for the number of branches.

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