

Unite House
128 Theobald's Road
London WC1X 8TN

Tel: 020 7611 2500
Fax: 020 7611 2555

CENTRAL OFFICE

Alison Ross
Chief Executive
Royal Bank of Scotland
250 Bishopsgate
Spitalfields
London
EC2M 4AP

Dear Alison

Unite the UK
Bank of Scotland
very best wishes

Having worked for
seen the difficulties
considerable
relentlessly

Unite would
that our members
action on it

Since the financial
many with
often appealed
practices. The
management

Unite is open to
meaningful
security of
pressure on

Unite is looking
around to ensure
with Unite to
deserve.

I look forward

Yours sincerely



Rob MacGregor
National Officer